



5.1.4 The Institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organisation-wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

Note: The supporting documents for this metric exceed the upload limit of 5MB. Hence the documents are made available in HEI website and links for the metric is given below:

### Links for Supporting Documents

Sr. No.	Description	Link
1	Certificate of Head of Institution	<a href="#">View</a>
2	Details of statutory/regulatory Committees Proof for Implementation of guidelines of statutory/regulatory bodies	<a href="#">ARC</a> <a href="#">SGRC</a> <a href="#">ICC</a>
3	Report of Organisation wide awareness and undertakings on policies with zero tolerance	<a href="#">View</a>
4	Proof related to Mechanisms for submission of online/offline students' grievances	<a href="#">View</a>
5	Annual report of the committee monitoring the activities and number of grievances <b>HEI Website Link:</b> <a href="https://www.sanjivanicoe.org.in/index.php/student-zone/sz-anti-ragging">https://www.sanjivanicoe.org.in/index.php/student-zone/sz-anti-ragging</a> (Anti Ragging) <a href="https://www.sanjivanicoe.org.in/index.php/student-zone/sz-graviance-commitee-2018">https://www.sanjivanicoe.org.in/index.php/student-zone/sz-graviance-commitee-2018</a> (GRC) <a href="https://www.sanjivanicoe.org.in/index.php/student-zone/internal-complaint-committee">https://www.sanjivanicoe.org.in/index.php/student-zone/internal-complaint-committee</a> (ICC) <a href="https://www.sanjivanicoe.org.in/index.php/student-zone/sz-sc-st">https://www.sanjivanicoe.org.in/index.php/student-zone/sz-sc-st</a> (SC/ST)	<a href="#">MOM 2023-24</a> <a href="#">MOM 2022-23</a> <a href="#">MOM 2021-22</a> <a href="#">MOM 2020-21</a> <a href="#">MOM 2019-20</a>